

**Leisure Sales Team** 

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July 9, 2021

# **RE: Atlantis Cancelation/Payment Policy**

Dear Travel Partner,

Please note we have revised the Atlantis Cancelation Policy. Please update your systems and marketing to reflect this important change.

## **Travel now thru December 16, 2021**

72-Hour flexible cancellation policy

- Excludes travel 11/23/2021-11/26/21 when 14 days cancelation policy apply.
- If canceled 72-hours, or 14 days prior to arrival, a penalty of two nights + room tax will apply.
- No-Shows 100%

## STARTING ON JULY 14, 2021, for all NEW reservations:

### For travel December 17, 2021 – January 1, 2022

- Cancelations received now thru November 14, 2021; no penalties apply
- Cancelations received after November 14, 2021; will be charged 100%
- No-Shows 100%

## For travel January 2, 2022 - December 17, 2022

14-days flexible cancelation policy

- If canceled 14 days prior to arrival, a penalty of two nights + room tax will apply.
- No-Shows 100%.

These cancelation policies are not applicable to groups.

Thanks in advance for your support. If you have any questions, please let us know at <a href="mailto:leisuresales@atlantisparadise.com">leisuresales@atlantisparadise.com</a>.

Sincerely,

**Atlantis Leisure Sales Team**