

**Leisure Sales Team**

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**RE: Atlantis Paradise Island Updates**

Dear Travel Partner:

As of November 9, 2023, we will be making the following changes at **The Cove at Atlantis** and ask you to update your system and customer facing information accordingly.

**New Suite Categories:** We will start selling “true” bedding in all the suites that offer 1 King Bed or 2 Double Queen Beds. For example, this means that the Ocean Suite, which is currently sold as 1 King Bed or 2 Queen Beds, will now sell as two categories: Ocean Suite – 1 King Bed and Ocean Suite – 2 Queen Beds.

Please see attached sheet for new categories and make sure they are added on your side so that we can map and start pushing rates and availability.

**New Maximum Occupancies:** With the new suite categories and the “true” bedding, we will also update the maximum occupancy to match the bedding in each suite. In addition, we have also changed the occupancies for our high-end suites to provide a better guest experience.

Please be sure to update all the maximum occupancies as per the attached sheet as well as double check all the suite descriptions and images for each category.

**Lapis at The Cove:** For stays as of December 1, 2023, children 11 years and under will no longer be allowed in the Lapis club lounge. Only guests 12 years and older will be able to access the club lounge and its privileges.

Please note, children 11 and under can still stay in Lapis related suites (Lapis Ocean Suites, Azure Suites, and Sapphire Suites).

We will contact you directly if your client’s stay is affected by these changes.

Thank you for your continued support.

Sincerely,

Your Atlantis Leisure Sales Team