DISNEY GENIE SERVICE OVERVIEW



Experience entry options available to Guests

AVAILABLE WITH PARK ADMISSION

AVAILABLE FOR PURCHASE

Standby Queues

Complimentary with ticket purchase

Virtual Queues

Available at certain experiences (subject to limited availability)

Disney Genie+ Service

Available at a variety of experiences (subject to limited availability)

Individual Lightning Lanes

Additional purchase on the day of a visit (subject to limited availability)

Disney Genie Service

Complimentary service



Personalized Day Optimizer



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Standby Wait Times



Dining Availability

Personalized Tip Board



Forecasted Future Wait Times



Virtual Assistant



Mobile Order



Restaurant Wait Lists, Check-In & Reservations



Attraction Virtual Queues

Disney Genie+ Service

Available for purchase in the app

Genie+ Lightning Lane

Disney PhotoPass®

AR Lenses



Audio Tales

What is it?

- 1) Next available time to arrive at a variety of experiences using the Lightning Lane entrance (one at a time, throughout the day); on average, Guests can enter two to three experiences per day using this feature if they make their first selection early in the day
- **2)** Augmented Reality *Disney PhotoPass®* Lenses in the *My Disney Experience* app
- 3) Audio Tales in the My Disney Experience app

When can Guests purchase this?

As a one-day, in-app feature purchase on the day of use

When can Guests make their first Lightning Lane selection?

On the day of their visit, starting at 7 a.m.

Individual Lightning Lanes

Available for purchase in the app*

Individual
Lightning Lanes

What is it?

Purchased and scheduled time to arrive at some of our most popular experiences using the *Lightning Lane* entrance – limit two different selections per Guest, per day, booked one at a time; subject to limited availability

When can Guests purchase this?

Guests staying at Disney Resorts, Shades of Green® Resort on Walt Disney World® Resort, and the Walt Disney World Swan and Dolphin Hotels

On the day of their visit, starting at 7 a.m.

All other Guests

On the day of their visit, starting at each Park's opening time

*Limit two different individual selections per Guest, per day, booked one at a time; subject to limited availability



Experiences with Lightning Lane Entrances

CLICK OR SCAN HERE

Attractions and entertainment with Lightning Lane entrances that are available with Disney Genie+ service or through individual purchases are limited in availability, subject to change or closure, may vary by date, and are not guaranteed. Visit DisneyWorld.com/DisneyGenie for important details. To enter a Theme Park, both valid admission and a Theme Park reservation for the same Park on the same date are required. Park reservations are limited, subject to availability, and are not guaranteed for any specific dates or Park. Wait times are estimates, can vary and are subject to frequent changes within each day. Price, terms and entitlements are subject to restrictions, and change or cancellation without notice. Visit https://disneyworld.disney.go.com/experience-updates/park-reservations for details. ©Disney | SLS 334114 05.18.2022