



December 6, 2021

## Disney Genie and Disney Genie+ Service Coming to Disneyland Resort Beginning Dec. 8

Attention, **Disneyland** Resort fans! We are excited to share that *Disney Genie* service will be available here at the **Disneyland** Resort beginning Dec. 8, 2021.

Built right into the existing **Disneyland app**, the *Disney Genie* service offers new features to help Guests create their best Disney day. With the **Disneyland app**, Guests should be sure to download the latest version and make sure that their notification and location services are turned on so they can get the most out of the app's features.



The new service will include:

### Complimentary *Disney Genie* Features

At the heart of the *Disney Genie* service are features like a personalized itinerary creator inspired by the things you tell us you love, helping Guests make the most of their park time so they can have more fun! Guests can tell *Disney Genie* their favorite things – foodie experiences, must-do attractions, Super Heroes or princesses – experiences that make their **Disneyland** Resort day special, and *Disney Genie* does all the work to suggest fun options tailored to each Guest.

The *Disney Genie* service will also offer great additional features like a personal tip board to see attractions and dining options in one central place, and forecasted *future* attraction wait times, helping Guests predict the best time to visit during the day.

These features are created to help Guests spend less time waiting in line, so they can enjoy more of what they love. What's more, *Disney Genie* service even works around existing plans, like dining reservations!

Similar to a navigation app on a phone, *Disney Genie* does all the work behind the scenes and updates itineraries continually from morning to night so Guests can stay spontaneous and make the most of their time in the parks!



### Ability to Access the new *Lightning Lane* Entrance

For Guests that have been to the **Disneyland** Resort lately, they may have noticed some new signs being installed for *Lightning Lane* entrances at a number of popular attractions. The *Lightning Lane* offers the convenience of saving Guests time waiting in line. *Lightning Lane* entrance can be accessed for select attractions two ways:

#### 1) **Disney Genie+ service.**

*Disney Genie+* will be available for \$20 per ticket per day, and allows Guests to select the next available arrival window for *Disney Genie+* *Lightning Lane* entrances at a variety of attractions, one at a time (subject to limited availability; limit one *Lightning Lane* selection per experience each day). *Disney Genie+* *Lightning Lane* entrances are available at select attractions at both **Disneyland Park** and **Disney California Adventure Park** – great for those who have *Park Hopper* tickets. *Disney Genie+* also includes unlimited *Disney PhotoPass* digital photo downloads from the day, as well as fun new audio experiences that let Guests discover the parks in cool new ways—through fascinating fun facts and behind-the-scenes insights.

*Disney Genie+* service may be purchased in the **Disneyland app** after Guests have entered the park and have linked their park ticket. After Dec. 8, Guests may also choose to purchase *Disney Genie+* prior to their visit when they purchase a park ticket. Guests can begin making their *Lightning Lane* arrival window selections as soon as they enter a theme park! For Clients traveling with a 2022 vacation package booked after Nov. 4, *Disney Genie+* can be added to the package tickets as long as any modifications are made more than five days prior to their visit.

AND/OR



#### 2) **Individual *Lightning Lane* Entrance Selection.**

This new “a la carte” option allows the individual purchase of *Lightning Lane* entrance arrival windows for some of our most popular attractions: Radiator Springs Racers and WEB SLINGERS: A Spider-Man Adventure at **Disney California Adventure Park**, and *Star Wars: Rise of the Resistance* at **Disneyland Park** (subject to limited availability; attractions not included with *Disney Genie+*). Pricing for the “a la carte” option will vary by date and attraction. Guests should be sure to check the **Disneyland app** on the day of their visit for the latest pricing for each

available *Lightning Lane* attraction entrance arrival window. For Guests that choose this option, they may purchase the next available arrival window, one at a time, for up to two (2) attractions per day upon entering a theme park

As a reminder, Guests can select one, both or none of these options. It's all up to each Guests and what works best for their ideal Disney day! Attractions will continue to offer a traditional standby queue, or a virtual queue may be used at select attractions. Check the Disneyland app for attraction queue status.

Visit [Disneyland.com/Genie](https://disneyland.com/genie) for more information, including how Guests can create their itinerary in *Disney Genie*, purchase *Disney Genie+*, make *Lightning Lane* arrival window selections and other helpful tips.

To get ready for the launch, we've got you covered with all the information you need to know. **Be sure to register for the following upcoming webcasts to learn more about Disney Genie:**

[Tuesday, Dec. 7 at 3 p.m. ET](#)  
[Wednesday, Dec. 8 at 12 p.m. ET](#)

*Attractions with **Lightning Lane** entrances that are **Disney Genie+** and individual purchases are limited in availability, subject to change or closure, may vary by date, and are not guaranteed. To enter a theme park, both a valid admission and theme park reservation for the same park and same date are required. Park reservations are limited, subject to availability, and are not guaranteed for any specific dates or park. Wait times are estimates, can vary, and are subject to frequent changes within each day. Guests are responsible for reviewing all attraction restrictions, health and safety advisories, and accessibility guidelines, prior to purchase as certain experiences may not be appropriate for some Guests with health conditions. Price, terms and entitlements are subject to restrictions, and change or cancellation without notice. Visit [Disneyland.com/Genie](https://disneyland.com/genie) for details.*

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